

# Ground Maintenance Service Standards

## Our Commitment to you

**We want to create cleaner, greener spaces for tenants and residents to live in. The more attractive the environment the more likely it will be that existing tenants and their families wish to remain there and other people may want to aspire to live there.**

### **Where we provide a ground maintenance service we will:**

- Maintain shrub beds once in Autumn or Winter and prune shrubs cultivate the soil and apply weedkiller
- Cut the grass on average every 3 weeks during the growing season
- Cut areas of rough grass once a year
- Cut and maintain hedges identified for maintenance once a year and remove rubbish from base
- Have monthly meetings with the contractor to highlight any concerns

### **Our Grounds Maintenance Service Promise**

#### **We will:**

- Cut verges and communal grass areas to keep the grass neat and tidy during the growing season (usually March to October)
- Cut the grass in a way that will reduce overspill of clippings onto footpaths
- Cut edges
- Manage weed growth on footpaths road gullies and communal hard surfaces areas by using appropriate weedkiller
- Do this once in spring and once in summer with an optional application at the end of winter if required
- Take any concerns about trees to forestry for inspection and any emergency work will be dealt with immediately
- Remove litter before cutting grass
- Blow grass off footpaths