



**east
north
east**
homes leeds

About East North East Homes Leeds



Here to help... 0800 915 1600

Other Formats

If you would like this document in another format or language, please tick as required and return to East North East Homes, Leeds, FREEPOST RRJX-YRTH-TACE, Leeds, LS7 3YY.

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- أود أن يكون هذا المستند باللغة العربية. **ARABIC**
- لطفاً ابعث لي نسخة من هذا القرار بلغة فارسي. **FARSI**
- ئەم وەرەقیەم بە کوردی دەنوێت **KURDISH**
- Chcąc(a)byci i cizynieci ten dokument w języku polskim. **POLISH**
- ພິມ ຈາກນີ້ ມາເປັນ ພາສາ ທິບຣິນີ ລາວ. **TIGRINI**
- میں یہ دستاویز اردو زبان میں پڑھنا چاہتا ہوں گا/گی **URDU**
- Another Language (write in box)

For more information call us on 0800 915 1600

East North East Homes Leeds is an Arms Length Management Organisation (ALMO). We manage over 19,000 properties on behalf of Leeds City Council east and north east Leeds.

The areas we cover include Burmantofts, Chapeltown, Cross Gates, Gipton, Halton Moor, Harehills, Meanwood, Moortown, Richmond Hill, Seacroft North, Seacroft South and Wetherby.

Who are we?

East North East Homes Leeds is led by a chief executive and a senior management team who head up four directorates, or departments; these are:

- **Housing Services** who are responsible for tenancy and estate management, sheltered and supported housing, tenant engagement and marketing
- **Corporate Services** who are responsible for human resources, governance, financial accounts, service improvement and administration
- **Technical Services** who are responsible for housing improvement, adaptations, land and asset management and major regeneration works
- **Construction Services** who are responsible for repairs.

There are currently about 350 staff working together across these departments to deliver services to you.

How we make decisions

Although owned by Leeds City Council, we are a separate company set up to manage and improve the housing stock and lives of our customers.

We are managed by a board of directors made up of tenants, local councillors and independent members from the local community. The Board, or sub committees, meet every month to make decisions on how we spend our funds, what services we deliver and in what direction the business grows.

We are committed to involving customers in our decision making processes. In addition to the above there are four area panels. These panels meet six times a year and make decisions on how services are delivered locally in the community.

You are also able to attend the board meetings although you should let us know first if you wish to attend. Minutes are taken at these meetings and are available on our website.

How are we funded?

Every year we receive funding from Leeds City Council's Housing Revenue Account. The amount we receive depends on how many properties we manage and how well we perform.

We also try to access new sources of funding from other agencies such as the government and private institutions; and maximise our resources by working in partnership with other organisations and local authority departments.

Useful Contact Phone List

East North East Homes Leeds (ENEHL)

General enquiries 0800 915 1600 or
0113 398 4711

Leeds City Council General Enquiries 0113 222 4444

Minicom 0113 222 4410

Anti Social Behaviour 0800 915 1600 or
0113 398 4711

Leeds Benefits Service 0113 222 4404

Blue Badge Scheme (Disabled Parking Badges) 0113 222 4444

Council Tax 0113 222 4404

Environmental Contact Centre (including refuse collection)
0113 222 4406

Environmental Health 0113 222 4406

Highways Service Helpline 0113 222 4407

Noise Nuisance 0113 222 4406

Noise Nuisance Out of hours 0113 242 5841

Right To Buy Section 0113 247 6041

Adult Social Care 0113 222 4401

Children and Young People Social Care 0113 222 4403

Emergencies (outside office hours) 0113 240 9536

Minicom 0845 127 1113

Citizens Advice Bureau 0844 477 4788

National Debtline 0808 808 4000

Consumer Credit Counselling Services 0800 138 1111

Leeds City Credit Union 0113 214 5252

Leeds Housing Options 0113 222 4412

Police Helpdesk 0845 606 0606

Crimestoppers 0800 555 111

Stop Hate UK 0800 138 1625

Safer Leeds Drug Team 0113 395 0839

St Jude's Furniture Store 0113 245 0800

Leeds and Moortown Furniture Store 0113 273 9727

Leeds Women's Aid 0113 246 0401

Sahara Black Women's Refuge	0113 245 8489
Age Concern	0113 389 3003
Leeds Crisis Centre	0113 275 5898
The Samaritans	0113 245 6789
Childline	0800 1111
Connexions	080 800 132 19
Gas Emergency	0800 111 999
Electricity Supply Emergency	0800 375 675
Yorkshire Water Customer Services	0845 124 2424
Fuelsavers	0113 395 7159

Visit us at:

Your Local Housing Offices or One Stop Centres

Chapelton and Harehills Housing Office:

265 Roundhay Road, LEEDS, LS8 4HS

Gipton Housing Office:

Coldcotes Drive LS9 6QG

Moortown Housing Office:

4 Queenshill Approach, LEEDS, LS17 6AY

Burmantofts Housing Office:

Rigton Lawn, LEEDS, LS9 7QA

Richmond Hill Housing Office:

8 Walter Crescent, LS9 8NG

North Seacroft Joint Services:

Unit 8 Seacroft Green, LEEDS, LS14 6JD

Osmondthorpe One Stop Centre:

81a Wykebeck Mount, LEEDS, LS9 0JE

Seacroft South One Stop Centre:

91-93 Moresdale Lane, LEEDS, LS14 6GG

Wetherby One Stop Centre:

Westgate, LEEDS, LS22 6NL

The Compton Centre:

Junction of Compton Road and Harehills Lane, Leeds, LS9 7BG

The Reginald Centre:

263 Chapeltown Road, Leeds, LS7 3EX



Write to us at:

Tribeca House, 71 Roundhay Road
LEEDS, LS7 3BE



Email us on:

enehl.enquiries@ENEHL.org.uk
www.enehl.org.uk



Phone us on:

0800 915 1600 or 0113 398 4711



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About ENEHL
Designed by Communications and Information Team
March 2007
Updated May 2011

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Registered in England and Wales No 06031596
East North East Homes Registered Office
Tribeca House, 71 Roundhay Road, LEEDS, LS7 3BE

